

OVERVIEW AND SCRUTINY COMMITTEE

THURSDAY, 10 NOVEMBER 2022

Present: Councillor J C Patrick, Chair

Councillors: D K Watts (Vice-Chair)
S Easom (Vice-Chair)
M J Crow
S Dannheimer
L Fletcher
J C Goold
M Hannah
E Kerry
P J Owen
R S Robinson
C M Tideswell
I L Tyler

25 **DECLARATIONS OF INTEREST**

There were no declarations of interest.

26 **MINUTES**

The minutes of the meeting held on 19 October 2022 were confirmed and signed subject to the slight amendment that Councillor J M Owen was present at the meeting as a substitute.

27 **MINUTES FROM WORKING GROUPS**

The Committee noted the minutes from the Working Group meetings held on 11 and 25 July and 29 September 2022.

28 **UPDATE FROM CABINET**

The Committee was informed that the recommendations from review of Telephone Answering and Customer Services had been accepted in full by Cabinet at its meeting on 1 November 2022. Members were informed that there would be updates to the Overview and Scrutiny Committee regarding progress on the recommendations.

29 **CONSIDERATION OF CALL-IN**

Members were informed that no call-ins had been received.

30 CABINET WORK PROGRAMME

The Committee noted the Cabinet Work Programme.

31 SCOPING TOPIC-MISSED BINS

The Committee received a presentation from the Council’s Executive Director, Kevin Powell, to assist with the scoping exercise. The scoping report was completed as follows:

Title of review	Missed Bins		
Expected outcomes	<ul style="list-style-type: none"> To understand why bins are missed and if the number of missed bins could be reduced 		
Terms of reference/Key lines of enquiry	<ul style="list-style-type: none"> How should the process work? How many bins are being missed? How quickly are they collected? What happens with repeated missed bins? How do we communicate regarding feedback on missed bins, including communicating with the complainant? Do the starting times of collections result in missed bins? Are there times when bins are missed due to lack of foresight, missing bins where there are obstacles like lorries? How many bins are missed because they are contaminated? Is there a reason bins are being missed, what is the cause? Do we have data on why bins are missed and which type of bins are missed? New builds, how do we get information on where new collections need to start? How is data used for training? Should there be a charge for collecting missed bins? 		
Possible sources of information	<ul style="list-style-type: none"> Environment Department. 		
How review could be publicised	<ul style="list-style-type: none"> Council website Social media The Council’s Communications team 		
Specify site visits	<ul style="list-style-type: none"> None required 		
Possible witnesses	<ul style="list-style-type: none"> Executive Director Head of Environment Waste and Climate Change Manager 		
Resource requirements	<ul style="list-style-type: none"> Officer/Councillor time 		
Projected start date	Week commencing 12 December 2022	Draft report deadline	12 January 2022

Projected completion date	12 January 2022		
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It was agreed that a Working Group be formed to undertake the review before reporting back to the Overview and Scrutiny Committee with its findings. The nominations for the Group were Councillors P J Owen, I L Tyler, S Easom, D K Watts and J C Gold.

RESOLVED that:

- 1. A Working Group be set up to scrutinise the topic of Missed Bins.**
- 2. The Working Group be Chaired by Councillor P J Owen and the Vice Chair Councillor S Easom**

32 SCOPING TOPIC - COST OF LIVING

The Committee conducted the scoping exercise and stressed that it was important to understand what the possibilities were when considering and understanding the assistance that could be given to residents. The scoping report was completed as follows:

Title of review	Cost of Living
Expected outcomes	<ul style="list-style-type: none"> • To provide support to the most vulnerable residents in the Borough
Terms of reference/Key lines of enquiry	<ul style="list-style-type: none"> • Which organisations can the Council assist with signposting? • What are the Council's statutory obligations and are they being met? • Is the Grant Aid Policy suitable to assist those in need? • Which local organisations currently offer services? • What support does central government currently provide? • Are the most vulnerable residents accessing services?
Possible sources of information	<ul style="list-style-type: none"> • Neighbouring authorities • Other authorities' websites • Local voluntary organisations (e.g. CAB, HOPE Nottingham) • Cabinet reports: Cost of Living, Child Poverty Strategy
How review could be publicised	<ul style="list-style-type: none"> • Council website • Social media • The Council's Communications team
Specify site visits	<ul style="list-style-type: none"> • Neighbouring authorities • Local organisations
Possible witnesses	<ul style="list-style-type: none"> • Representatives from Citizens Advice Broxtowe, HOPE Nottingham • Council officers

Resource requirements	<ul style="list-style-type: none"> Officer/councillor time 		
Projected start date	30 November 2022	Draft report deadline	To be confirmed
Projected completion date	To be confirmed		

It was agreed that a Working Group be formed to undertake the review before reporting back to the Overview and Scrutiny Committee with its findings. The nominations for the Group were Councillors M Hannah, S Dannheimer, C Tideswell, J Goad, J C Patrick, E Kerry and L Fletcher

RESOLVED that:

- 1. A Working Group be set up to scrutinise the topic of Cost of Living.**
- 2. The Working Group be Chaired by Councillor M Hannah and the Vice Chair be Councillor S Dannheimer.**

33 WORK PROGRAMME

RESOLVED that the Scrutiny Work Programme be approved.